



## Mobile Money Exercise Sheet

### **MODULE 4**

#### **Exercise 1** **Identify your IBAN**

##### **Estimated duration**

10 min

##### **Material**

Smartphone with internet access

##### **Instruction**

Participants will proceed to make research to find their IBAN using their bank's app. They are going to share the steps they followed with the group to help everyone understand the different methods available. To be able to find their IBAN, they need to understand the difference between IBAN and Debit Card Number.



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### **MODULE 4**

### **Exercise 2** **Questions Sheet**

#### **Estimated duration**

20 min

#### **Material**

A sheet of paper

#### **Instruction**

- What tools or resources did you use to find your IBAN?
- Were there any challenges you faced while locating your IBAN, and how did you overcome them?
- What steps would you take to share your IBAN securely if someone wants to send you money?

After answering these questions individually, the activity will be moderated in order to facilitate a good exchange among participants.



## Mobile Money Exercise Sheet

### **MODULE 4**

### **Exercise 3** **Transaction History**

#### **Estimated duration**

15 min

#### **Material**

A smartphone with internet, the Mobile Money App

#### **Instruction**

Navigate the transaction history in the app.



### **Step 1** Open the App or Website

- Log in to your banking app or money transfer platform using your credentials
- Locate the Transaction Section: Look for tabs or menus labeled “Transaction History,” “Activity,” or “Payments.” These are often found on the home screen or in the main menu.

### **Step 2** Filter Your Search

- Use available filters like date, amount, or type of transaction to find specific records. For example, select “Sent” or “Received” to narrow down results

### **Step 3** View Details

- Click or tap on a transaction to see full details, including sender, amount, and reference number.
- Verify that the information matches your expectations.

### **Step 4** Save for Future Use

- If needed, download or print the transaction details for personal records or proof of payment.