



## Mobile Money Exercise Sheet

### **MODULE 3**

#### **Exercise 1**

#### Matching Quiz

#### **Estimated duration**

10 min

#### **Material**

Device with Internet access to clarify doubts

Paper and pen

#### **Instructions**

On the next page you will see 2 columns. In the first column there are several questions and in the second column there are possible answers in a different order. You have to match the questions with the corresponding answers. Next to the answers you will find a capital letter. Match these letters in the order of the questions and you get the solution to this quiz..

Nº	Question	Answer	Letter
1	What is an IBAN?	<ul style="list-style-type: none"> <li>• Smartphone / tablet / PC with internet</li> <li>• Bank account</li> <li>• Online banking login details</li> </ul>	B
2	What is the advantage of traditional banking over online banking?	Click “Forgot password”, follow the prompts, and you will be sent an email with a temporary password.	I
3	What do I need to create an online bank account?	You can request your online banking account login details at the local branch or via your bank's website	N
4	What is a recurring payment?	Fewer fees and commissions apply	K
5	How do I get my online account login details?	International Bank Account Number	E
6	What is the advantage of online banking over traditional banking?	Most banks publish links to relevant training videos on their website.	N
7	What happens if I forget or lose my password?	The transmission of money from one bank account to another.	G
8	Where can I find a video tutorial on the functions of online banking?	The personal contact with a banker	-
9	What is a bank transfer?	A payment that is to be repeated at a regular interval	A



**SOMETIMES ONLINE BANKING IS ALSO CALLED:**

1	2	3	4	5	6	7	8	9